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PATENT

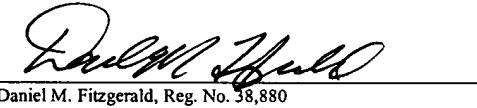
Attorney Docket No.: 17207-00009 (85IF-00109)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Oumar Nabe, et al. :  
Serial No.: 09/828,414 : Group No.: 3624  
Filed: April 6, 2001 : Examiner: Daniel S. Felten  
For: METHODS AND SYSTEMS FOR :  
CUSTOME R RELATIONSHIP :  
MANAGEMENT :

CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as *first class mail* in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 28, 2006.



Daniel M. Fitzgerald, Reg. No. 38,880

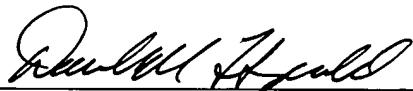
REQUEST FOR STATUS

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

On *April 6, 2001*, applicants filed the above-captioned application with the U.S. Patent Office. To date applicants have received no substantive action in this matter. May we please hear from you regarding the current status of this application.

Respectfully submitted,



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